

Via dell'Arabescato, snc  
Zona Industriale Portone  
55045 Pietrasanta (Lu) - ITALY  
Tel.+39 (0)584-81742/3 Fax +39 (0)584-81744  
<http://www.gimaxsrl.it> E-mail:[info@gimaxsrl.it](mailto:info@gimaxsrl.it)

## Return and replacement conditions

### 1. General Information

The return conditions are an integral part of the general terms and conditions and are effective from January 1, 2010.

They may be modified by the supplier at any time based on changing market conditions.

Please respect the following conditions to ensure regular, timely, and transparent processing of material returns for both parties. Returns can only be authorized if notified in advance and only after inspection and approval by GIMAX SRL. Please contact your representative to obtain the return authorization number, without which the process cannot proceed. Any material returned without authorization will be shipped back to the sender at their expense.

### 2. Returnable Goods

Generally, returns are accepted only for material that meets the following requirements:

- Unused, in its original packaging, intact, and marketable
- Includes current stock items, compliant with current regulations, and present in the current catalog
- Delivered less than 12 months ago (as per the delivery note date)

Returns are not accepted for:

- Custom-made goods ordered by the customer

The material and packaging are checked by GIMAX SRL's returns acceptance department.

### 3. Return Address

GIMAX SRL  
Via dell'Arabescato Z.I. Il Portone  
55045 Pietrasanta (LU)  
ITALY

### 5. Shipping and Packaging Rules

The return authorization is valid for 4 weeks (plus shipping time, based on the sending date). The return authorization number must be clearly visible on the return slip and on the packaging.

### 6. Credit Note

Credit notes are generated in accordance with the invoiced price.